

Honor helps you stay
in the home you love.

honor



Current trends in private duty, non-medical home care



0.7%

of venture capital funding went to products for our elders in 2014



40M

caregivers in the United States



56%

of care professionals today are on some sort of welfare



50,000

local agencies



20%

fraud rate



3h

minimal duration of a typical visit under private contract



1 person

every 67 seconds is diagnosed with Alzheimer's

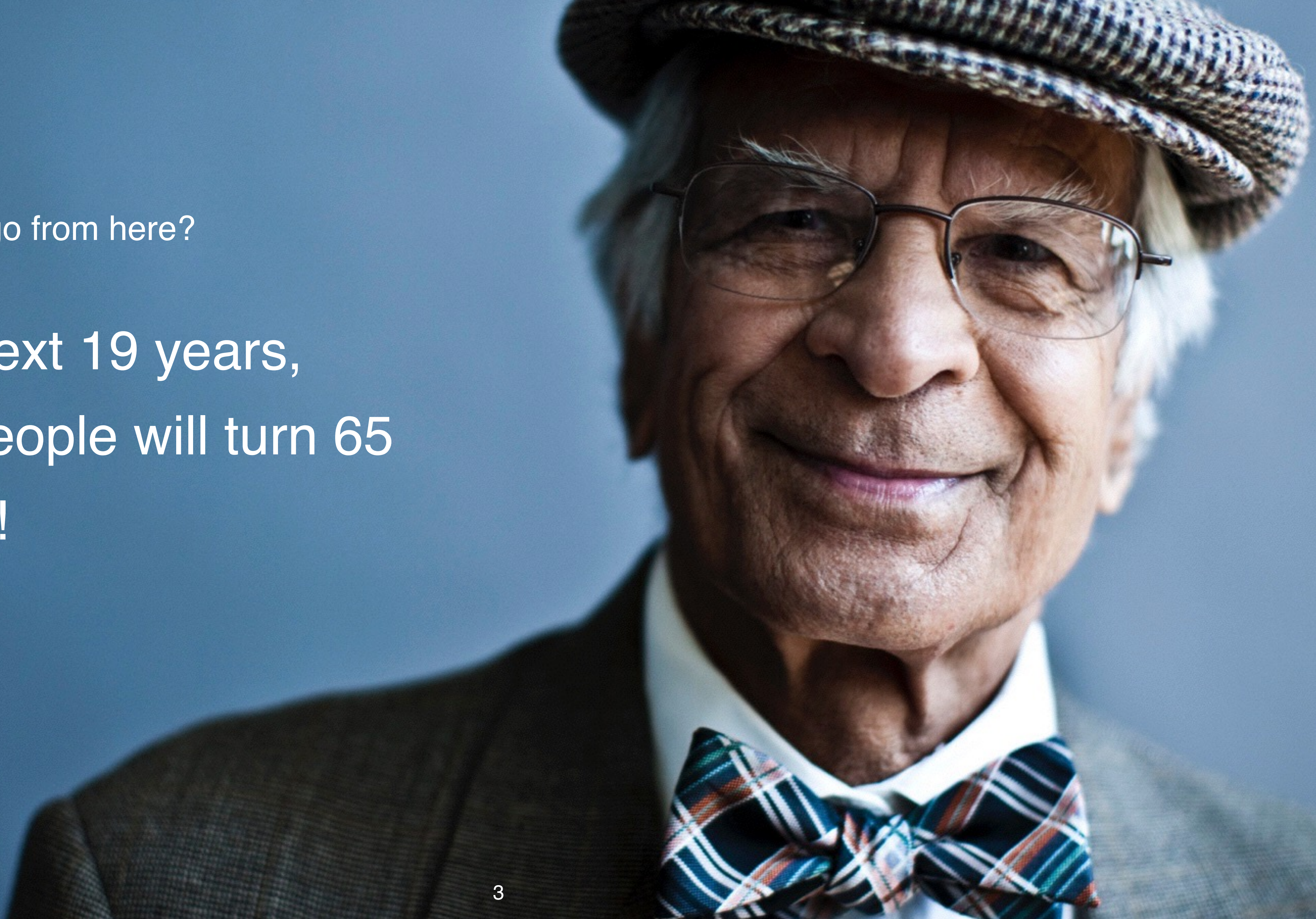


90%

of our 65+ population want to stay in their home

Where do we go from here?

For the next 19 years,
10,000 people will turn 65
everyday!



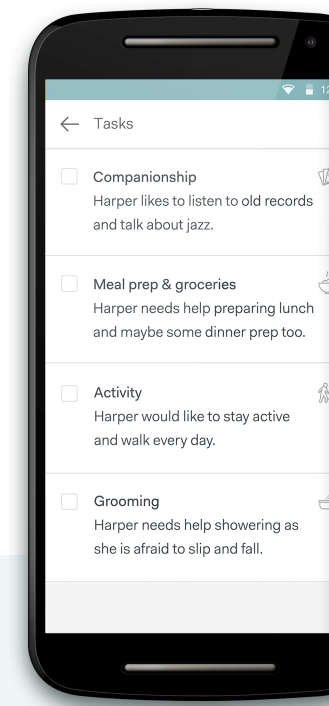
Holistic care management through state of the art technology

Care provider shares visit summary with family

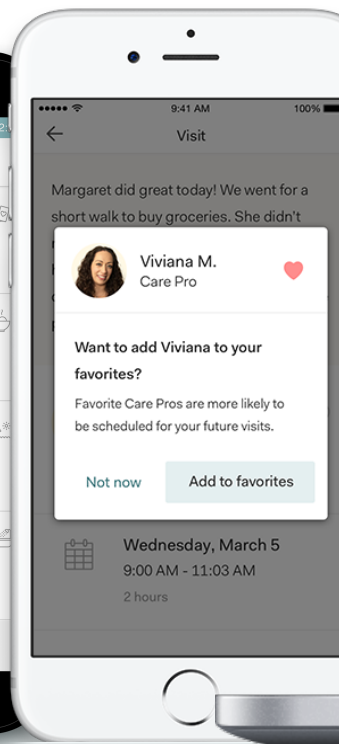
Honor sends feedback to care provider



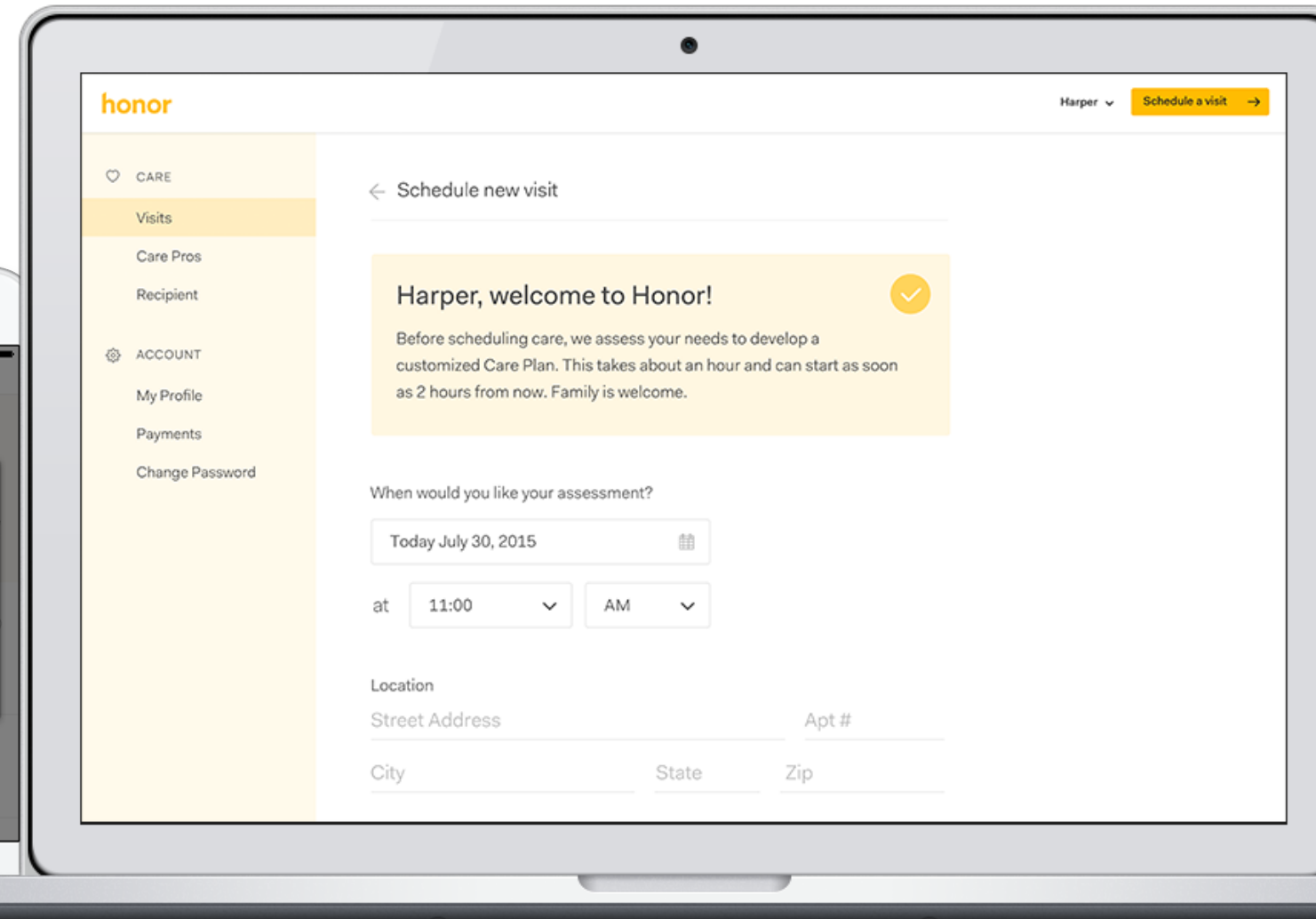
Phone
24/7



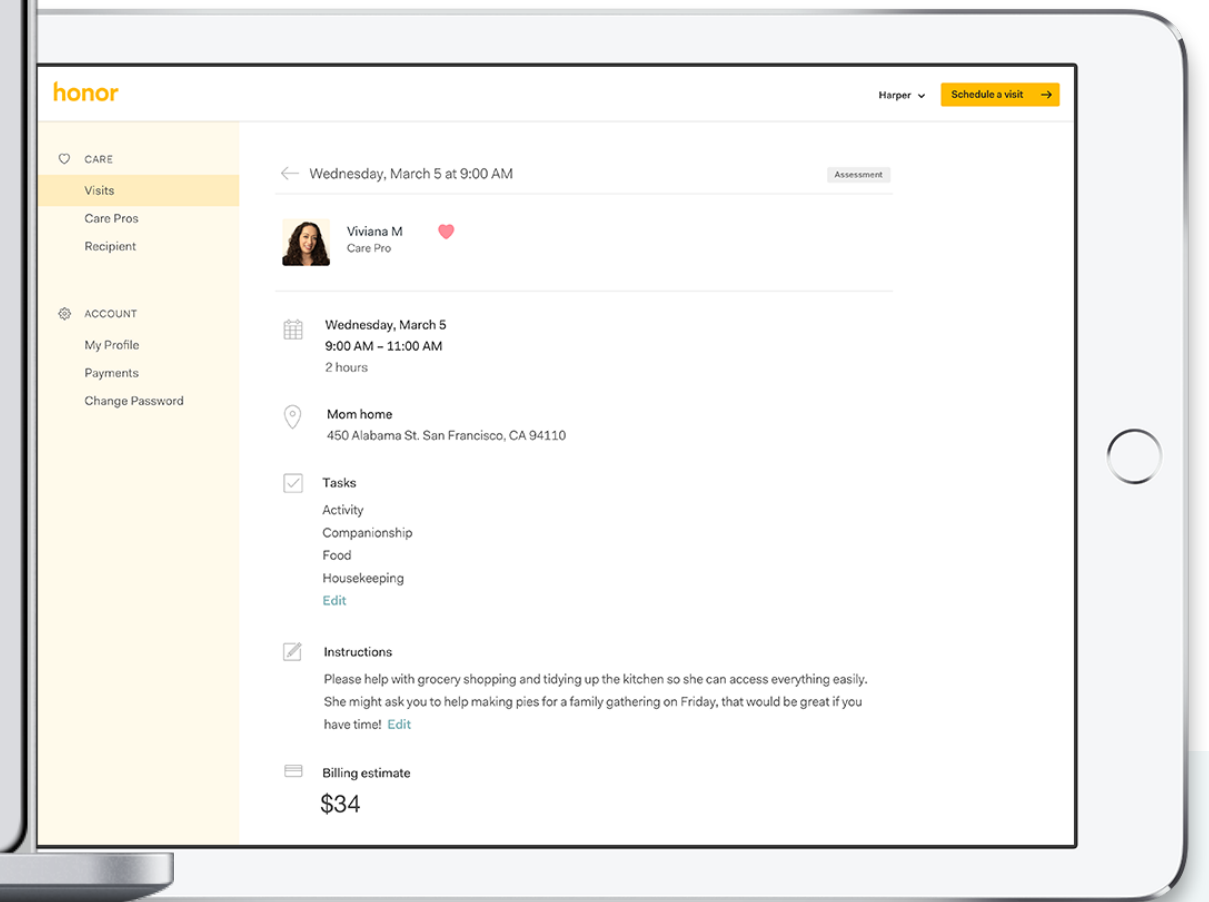
Care Pro
Android



Family
iOS



Family
Web



Provider Interface

Who are America's incredible home care workers?



90%

are women

56%

are women of color

36%

have dependent children

28%

are immigrants

Care Pro

CNA, HHA, LVN, RN

Less than 5% of applicants become qualified

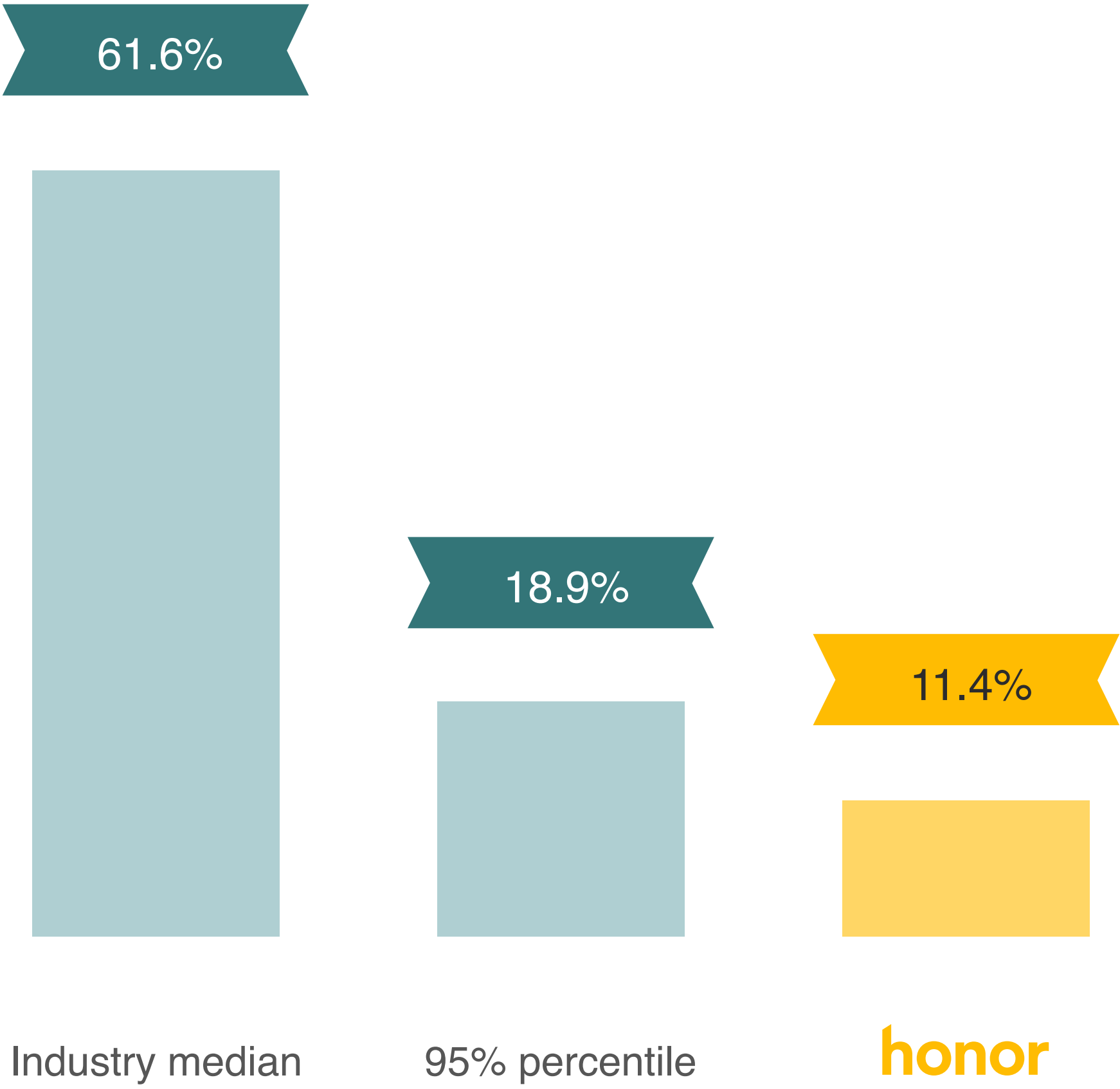
Honor Care Professionals.

Above industry average tenure assures consistent quality throughout the patient's journey.

- ✓ Federal courthouse records going back 7 years
- ✓ Multi-State Criminal Database going back 7 years
- ✓ National Sex Offender Registry screen
- ✓ Social Security trace
- ✓ Registered drug testing with expanded opiate screening
- ✓ DMV record review
- ✓ 90 Minute interview including competency testing
- ✓ scenario-based assessments and an interview
- ✓ Multiple professional reference checks
- ✓ Proof of current CPR certification
- ✓ Proof of elder-abuse prevention training



Better pay + Powerful tools + Respect
= Extremely low churn



The Care Pro app

The Honor Care Pro app is available for iPhone and Android phones.






Today and the schedule


●●●● T-Mobile 8:41 AM 22%

Today



9:00 AM — 11:00 AM in 19 mins
2 hours


 Marian Jones 






 Kaiser Permanente, 4131 Geary...

 Caregivers need to park in garage. Sign in at the front desk. Sign in...

12:00 PM — 13:00 PM
1 hour

 William Blake 

 123 Merriweather Lane, San Fran...


 Today  Schedule  Jobs  Clients  Me

●●●● T-Mobile 8:41 AM 22%


March 2016

Mon	Tue	Wed	Thu	Fri	Sat	Sun
14	15	16	17	18	19	20


Today

7:00 AM to 9:00 AM Oberyne Martel San Francisco, 94103 






9:30 AM to 11:30 AM New job offer! View

12:00 PM to 1:00 PM William Blake San Francisco, 94118 

Friday, March 18

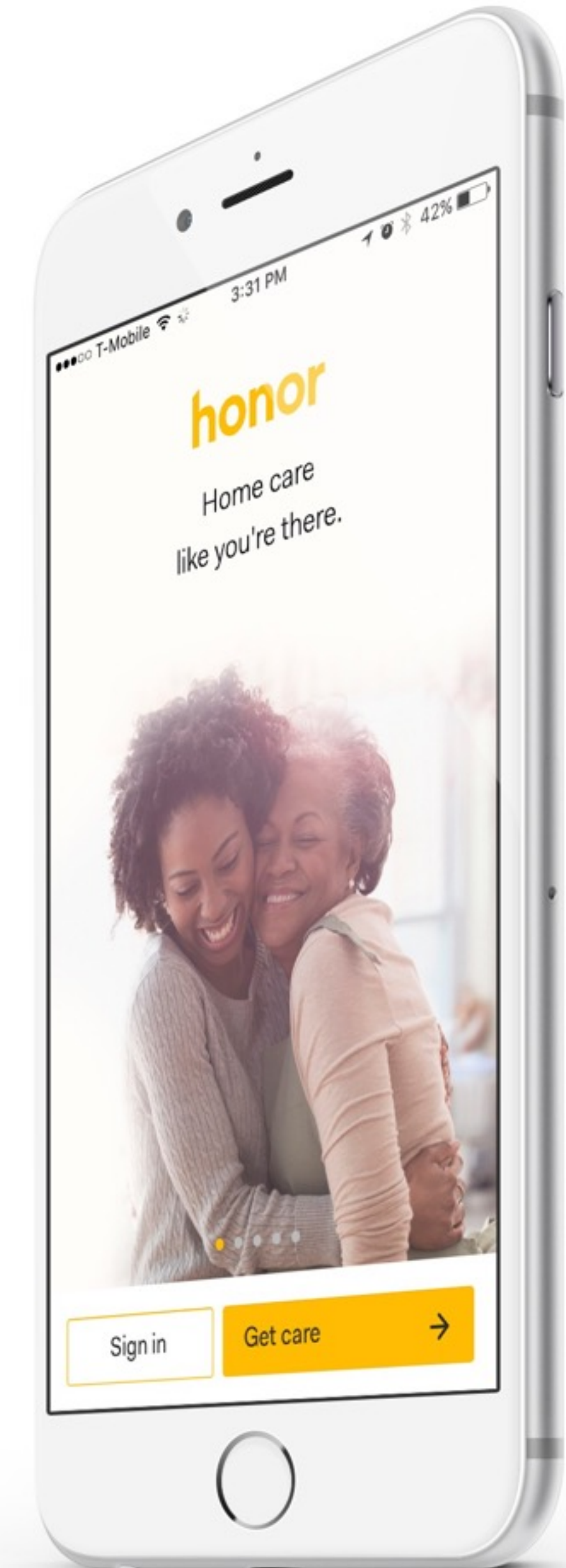
5:30 AM to 7:30 AM Jerome Ford San Francisco, 94110 

Saturday, March 19

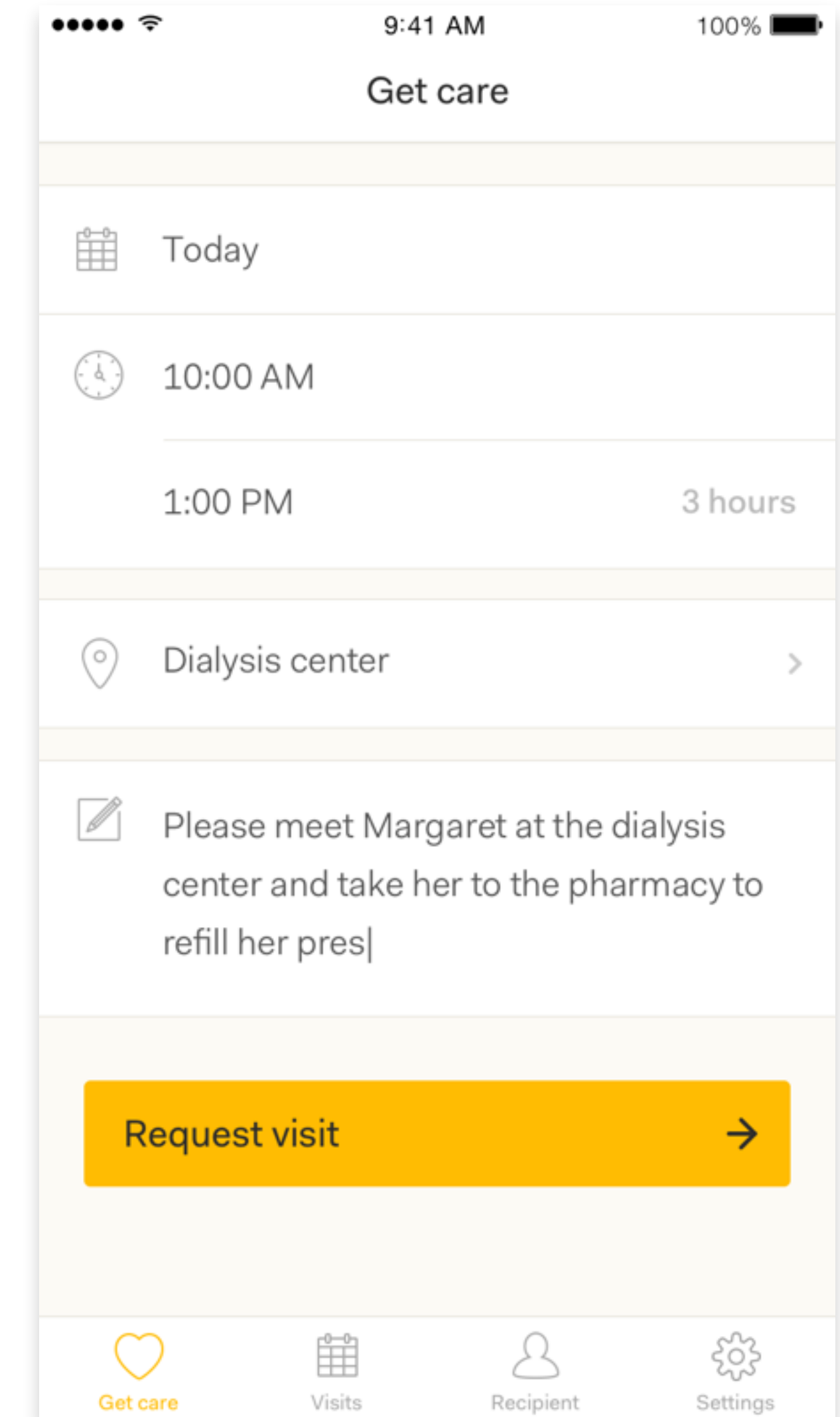
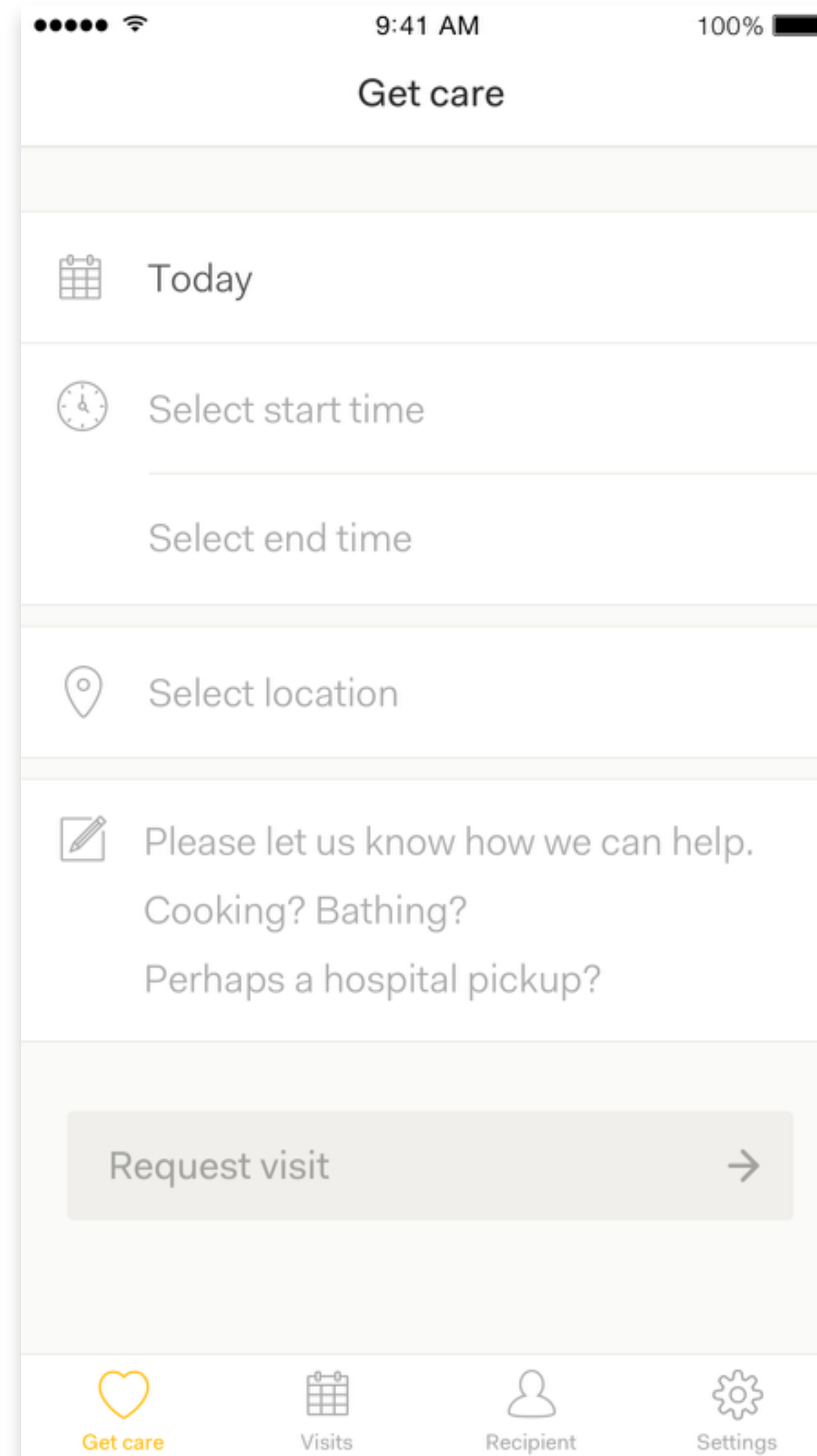
 Today  Schedule  Jobs  Clients  Me

The Family App

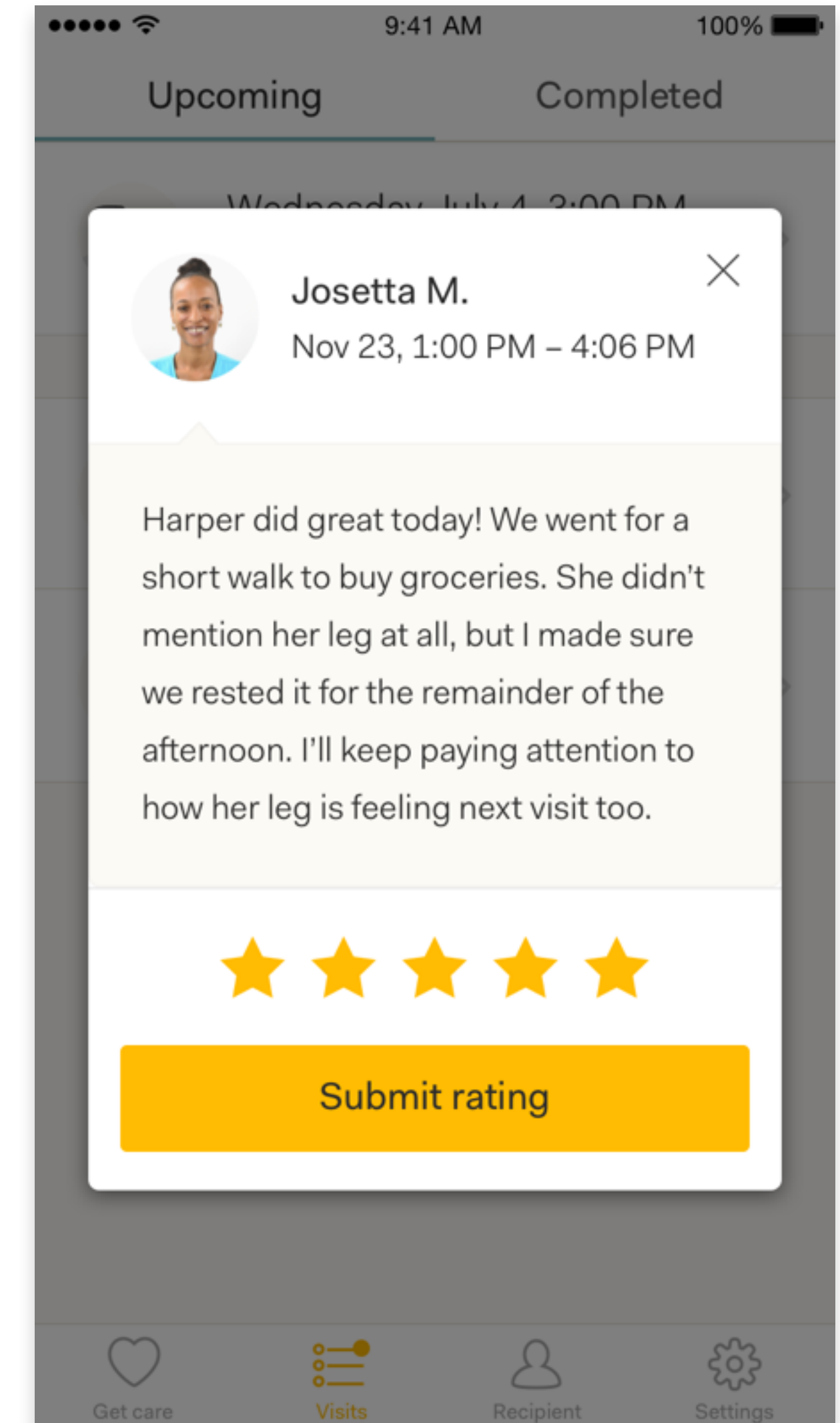
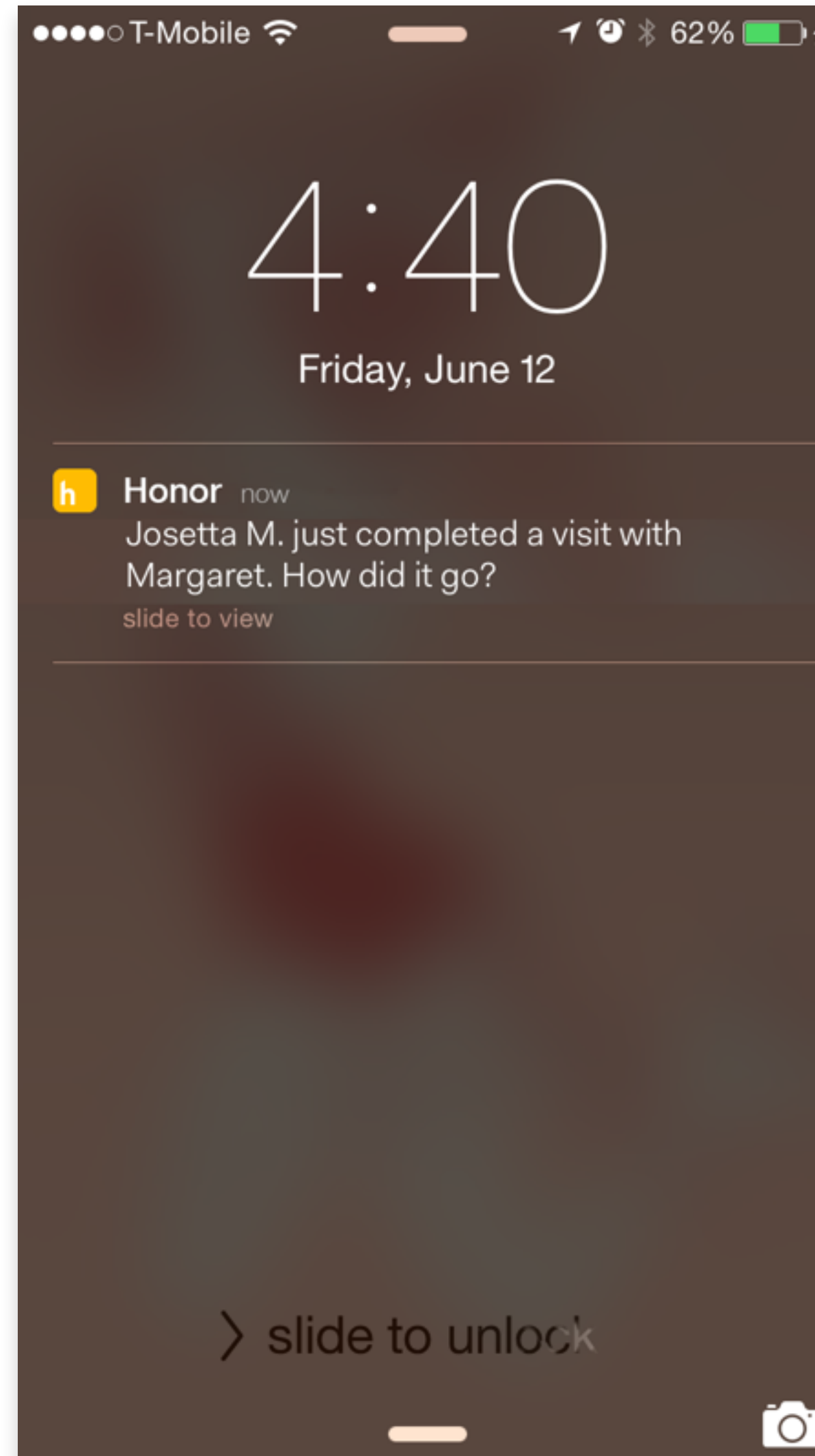
Clients and their families can book visits by phone, on our website, or using our Family app.



Booking care



Staying informed



ADLs / IADLS



Activity

Physical activities that are in or out of the home, aimed at optimizing health and vitality.



Companionship

Cultivation of friendship and community by supporting hobbies and social activities.



Drop-in

Personalized check-up service to help with ad-hoc needs, and ensure peace of mind.



Food

Tailored meal experience that promotes wellness, from grocery shopping to meal planning to clean up.



Grooming

Respectful care of personal hygiene and tasks like bathing or dressing.



Housekeeping

Friendly help with household needs like cleaning, dishes, laundry and trash removal.



Medication reminders


Timely reminders for taking medication and vitamins, drinking water, and other wellness prompts.




Transportation

Helpful resource for safely chauffeuring to doctor's appointments, social events, and other activities.


Our clients & their conditions




Memory
Impairments




Limited Mobility




Recent Stroke



Obesity



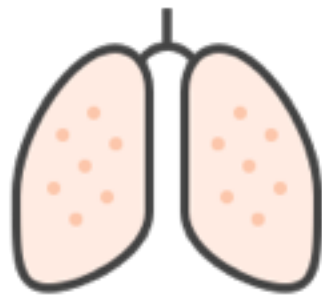
Behavioral Care



Cancer



Congestive Heart
Failure




COPD



Diabetes



Parkinsons



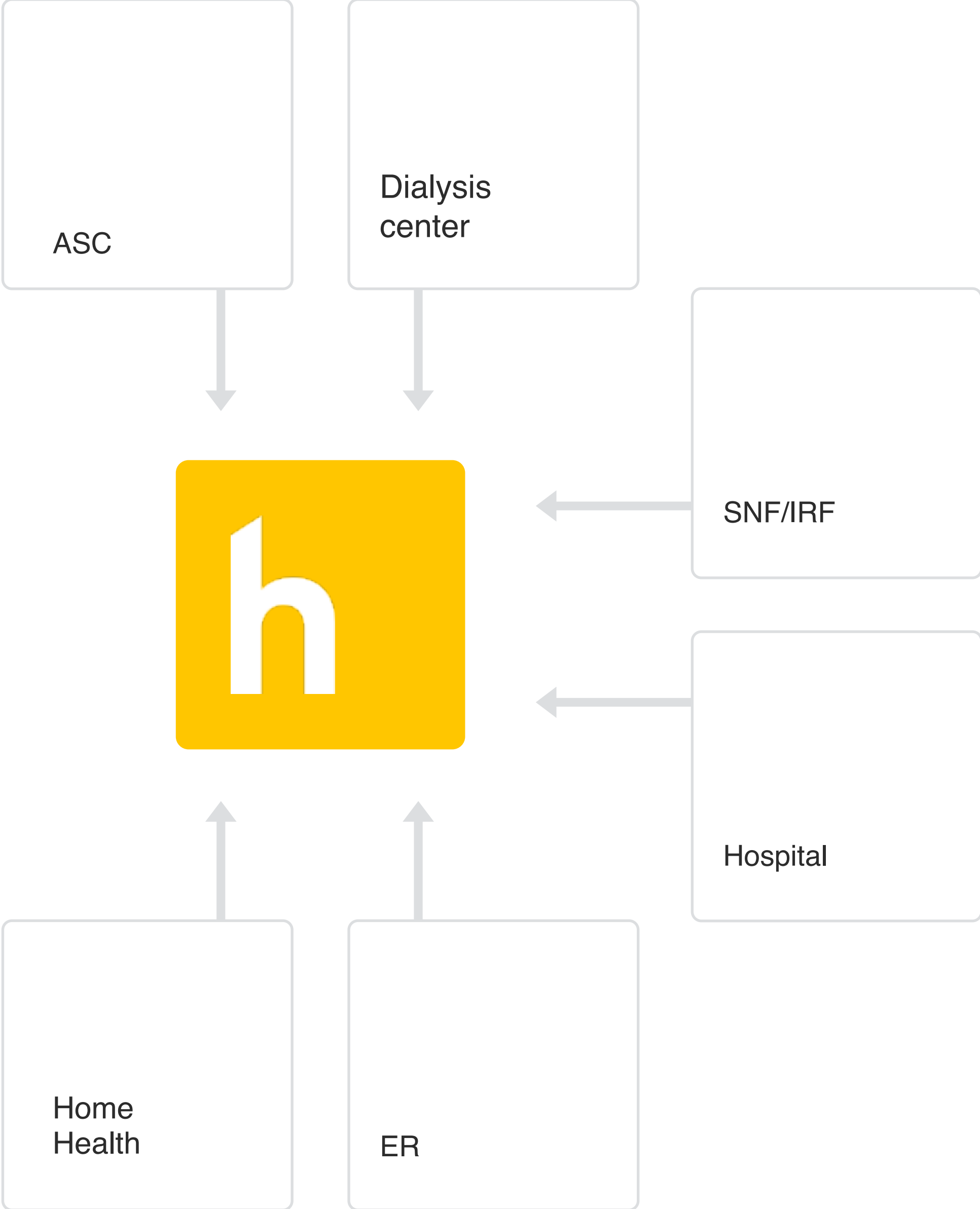
Transplant

Facilitating the transition

honor

Home with Honor

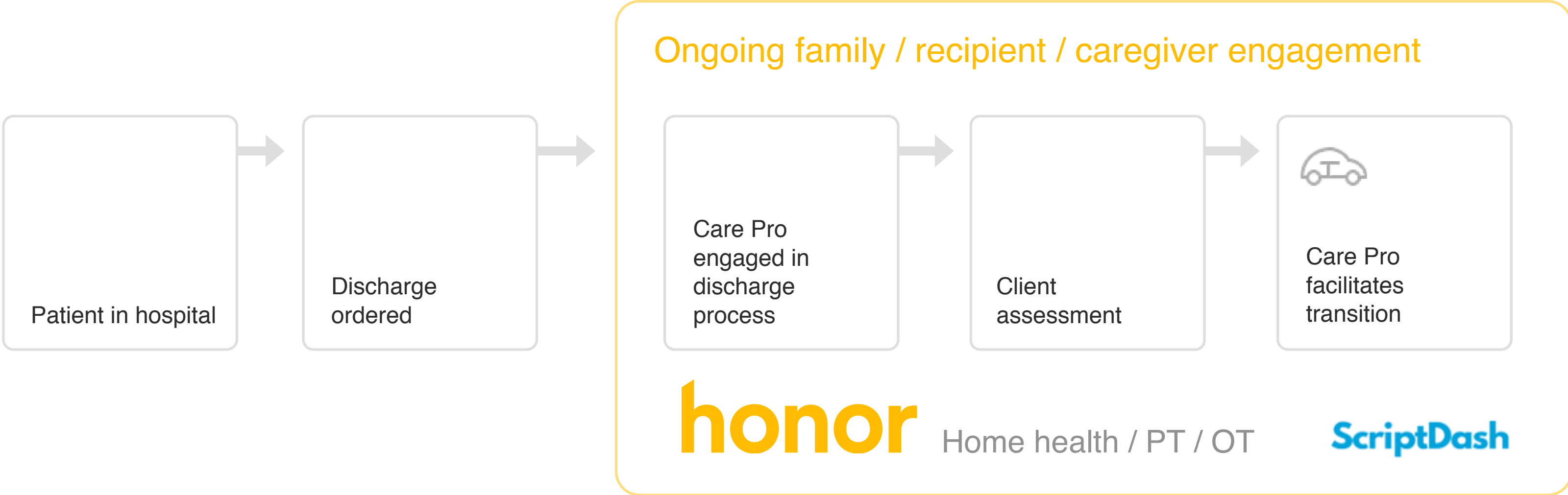
Honor will come to you and your patients. Our platform enables increased coordination, starting at the point of discharge through the patient's journey. Care Pros can even drive your patient home! A Care Pro can be with your patient when you can't.



Hospital discharge process

Current partnerships:

- Bundled Payments for Care Improvement
- Accountable Care Organization
- Comprehensive Joint Replacement



Feedback loop to doctor

Case Management Process maps

Discharging BPCI patients with Honor

Understanding patient eligibility, the discharge process, and patient communication.

Patient eligibility

To qualify for Honor care, a BPCI patient must meet the following requirements:

 The patient is discharged from the hospital.	 The patient lives within Honor coverage area.	 The patient is discharged home with or without home care.*	 The patient is not dual-eligible.
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*Can SNF stay be avoided by using Honor with Home care?

Process flow

A case management meeting is held Monday–Friday at 9:00 AM to identify patients being discharged within the next 48 hours. Patients are discharged after 10:00 AM. Here is the process to engage Honor for eligible patients:

1 Based on BPCI proxy list, a case manager introduces Honor tuck-in service to the patient while they are at the hospital. <small>Honor needs to provide scripting and material to introduce Honor as part of BPCI.</small>	2 The results of the introduction (opt-in or opt-out) are communicated to a case management. A note is made in the electronic chart (curaspan). <small>During the opt-in process, Maya/Ruth obtain signature on form for telephonic consent.</small>	3 Ruth inputs opt-ins to the BPCI proxy list and emails Honor the name of the patient and their case manager. Ruth notifies the case manager that Honor will be coming to hospital to meet patient and family. <small>Opportunity for visual cues: magnets on board, patient stickers?</small>	4 Honor visits the patient on the same day to set up an Honor account and care plan. 5 After the inpatient visit, Honor notifies the inpatient case manager of the plan and mode of discharge.
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The following information is collected for the BPCI proxy list: name, room number, date of birth, weight, medications, diagnosis, allergies, discharge instructions, discharge address, personal address (if different), primary caregiver or emergency contact.

Ongoing communication and escalation

- Convener is technically responsible for the patient in PAC setting (90 days).
- Maya is the point of contact and calls the patient within 48 hours of discharge, then checks in weekly with the patient.
- Should conditions of the patient worsen, Honor will contact Maya.
- Honor provides a weekly status report to Maya, and monthly report to Ruth.
- At the conclusion of Honor’s engagement (1-week post discharge), Honor transitions the patient back to Maya.

Other considerations: Medication recommendations (pharmacy integration), type of information that goes back to Maya, etc.

Расширение с медицинском с помощью сл Семидневная программ

延長護理 體面回家

7天護理過渡計劃

Планируйте выписку в больнице
Координатор ухода из службы Honor посетит Вас в больнице, чтобы подготовить для Вас план персонального ухода в период возвращения домой.

Возвращение из больницы домой
Когда Вы будете готовы покинуть больницу, специалист по уходу из службы Honor будет координировать Ваше возвращение домой и даже доставит Вас домой на машине.

*План ухода входит в объем застрахованной комплексной оплаты, повышающей уровень



honor Дополнительные с или позвонив по т

在住院期間 做好出院計劃
Honor護理協調員將到醫院探望您，制訂您出院回家後的個人護理計劃*。

居家護理
當您準備出院時，Honor護理專家將為您提供過渡期的指導，甚至可開車送您回家。

*護理計劃將由健保提供者承保，視您的BPCI計



honor 如果需要更多的資

Extending your care. Going home with Honor.

7-Day Care-Transition Program

CONFIDENTIAL DRAFT



Plan Discharge at Hospital
An Honor Care Coordinator visits you at the hospital to develop a personal care plan* for your transition home.



Transition Home
When you are ready to leave the hospital, an Honor Care Pro will guide your transition and can even drive you home.

1 Welcome to Honor
We are a personal home care organization who provides joy, comfort, and grace so people can age in their home. We provide high quality caregivers to help you with activities of daily living—for example, we can drive you home and to doctor’s appointments, prepare meals, provide medication reminders, etc.

2 Experienced Care Pros CNA, HHA, LVN, RN
Only the top 5% of applicants become Honor Qualified Care Professionals. Above industry standard experience assures consistent quality throughout the patient’s journey.

- ✓ Extensive background checks
- ✓ Minimum of one year paid caregiving experience
- ✓ Various languages spoken
- ✓ Scenario-based assessments and in-person screening

*Care Plan will be covered by the health providers dependent on your eligibility in the BPCI program



honor For more information visit joinhonor.com or call 877-777-5116

Coverage maps



We bring joy, comfort, and grace
to people as they age.

We are connecting older adults and their
families with the highest quality,
personalized home care enabled via a real-
time technology and data analytics platform.
So the people you love can be happy and
healthy in their own homes.



joinhonor.com